

Makotek News

MAKOTEK EMPLOYEE NEWSLETTER

JULY 2021



Have something important to share? Email us photos, announcements, etc. and we will feature it on social media! Email us at MakotekSocial@gmail.com

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Manager's Column

PRIDE IN PERFORMANCE

Bill Sturman - GM Charlotte, NC

At Makotek, we are always hoping to hire that diamond in the rough: an applicant that shows interest and promise who is trained and placed in the field assisting our clients (Spectrum) customers.

New hires that succeed demonstrate two skills that lead to their success: 1) communication and 2) pride in their performance.

Assisting our customers with having their services reinstated or collecting equipment are very satisfying.

Not everyone can be the top tech each month, but every tech can work to be the best at what they do each day. Employees who take pride in doing this are most likely to be successful.

Accomplishing a task and helping someone better their situation is a powerful feeling. We have seen many new hires improve their communication skills over time and become more successful. It all starts with self-pride, having a desire to succeed, and bringing this mindset to every work order.

We are always looking to hire individuals that possess self-pride and are motivated to be the next top tech!



“

Every tech can work to be the best at what they do each day.

”

Employees **OF THE MONTH** MAY 2021



MIDWEST - TARRA GEER - CINCINNATI, OH

Tarra Geer has been with us since Feb 2020 and is a valued member of our team. She can find equipment anywhere she looks even when we don't have a work order. People stop her at apartment complexes just to give her equipment. She is much appreciated by her coworkers. Congratulations, Tarra!
~ Dave Wilson, GM



EAST - ROBERT ROSEN - FAYETTEVILLE, NC

This is Robert Rosen's second time earning Employee of the Month-East in 2021. Robert is hard-working and dedicated to being successful at Makotek. Multiple phone attempts and multiple door attempts per work order is one of the reasons Robert will continue to be on top of the leader board in my office and throughout the Makotek. Congratulations Robert!
~Jerry D. Gouveia, GM



FL & NYC - MIKE ELLIOTT - CENTRAL FL

Congrats again, Mike!!! Mike continues to impress with his ability to stay on top of his game week in and week out. Mike works hard to perform not only to company standards but also his own. He sets goals that he wants to reach and gives it his all to achieve them. Thanks for all your hard work, Mike. Keep it going!
~Donnie Berry, GM



CALL CENTER - JEANETTE PAGAN - LONGWOOD, FL

Jeanette is one of our top employees and her dedication to the job she performs proves it all. She possesses great team leadership and is always pleasant to work with. Glad to have her on our team! Congratulations, Jeanette!
~ Steve Dilly, GM.

SYSTEM OF THE MONTH



Central Florida MAY 2021

The “dynasty” continues for GMs Donnie Berry and Chris Mills. This time it's Central Florida! The team as a whole has really come together, working diligently through the challenges and staying focused. The system’s new Supervisor, Justin Abbott, was a top performer out of our West Florida team, and remains at the top of the board all while handling his new responsibilities at the Orlando office. Talk about leading by example! Way to go team!

~Elvin Pena, Regional Director

The rankings include all techs with a ranking based on a combination of saves, money collected, disconnects, equipment recovered, and hours worked. Awards go to the Top Tech, in each of three regions. For being the winners, they will receive a Polo shirt, a Daypack, an Award Certificate, and an AmEx gift card. Please let your managers know if you have any feedback to improve future rankings. The standard has been set and everyone can look forward to new challengers next month.



Top Posts

FROM MAKOTEK SOCIAL MEDIA

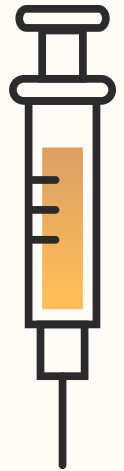


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VACCINES ARE ONGOING & FREE!



1.

Why get vaccinated?

To protect yourself, your coworkers, your family, and your community. It all starts with you. Building defenses against COVID-19 in the workplace and in your community is a team effort, and you are a key part of that defense. Getting the COVID-19 vaccine adds one more layer of protection for you, your coworkers, and family.

2.

These vaccines were produced so quickly. How do we know they are safe?

COVID-19 vaccines are safe and effective. Millions of people in the United States have received COVID-19 vaccines under the most intense vaccine safety monitoring in U.S. history. In addition, COVID-19 vaccines were evaluated in tens of thousands of participants in clinical trials. The vaccines met FDA's rigorous scientific standards for safety, effectiveness, and manufacturing quality needed to support an Emergency Use Authorization (EUA).

3.

Is CDC continuing to watch for problems with these vaccines?

Yes. As of June 22, 2021, 177.6 million people have received at least one dose of a Covid-19 vaccine under the most intense safety monitoring in U.S. history. This monitoring is ongoing and includes using both established and new safety monitoring systems to make sure that COVID-19 vaccines are safe. People may have some side effects, which are normal signs that the body is building protection. These side effects may affect ability to do daily activities, but they should go away in a few days. Some people have no side effects.