

Makotek News

MAKOTEK EMPLOYEE NEWSLETTER

NOVEMBER 2023



November



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Manager's Column

DAYLIGHT SAVINGS TIME - WORKING AFTER DARK

Tim Faircloth - Regional Manager

Now that we are in daylight savings time, we must be prepared for working after dark. Ensuring our safety is of utmost importance. In this article, we'll discuss some essential safety precautions that Field Collectors can take to stay safe while working after dark.

1. Wear Reflective Vests

Being seen is key to staying safe during nighttime collections. These vests make you more visible to drivers and pedestrians, reducing the risk of accidents. Additionally, customers have to make a choice to open their doors and a vest suggests you are there for a business purpose. Being seen is key to staying safe during nighttime collections.

2. Carry a Flashlight

A flashlight is an invaluable tool for working in low-light conditions. It helps you see better, but also can be used to signal for help if needed. Make sure your flashlight is in good working condition and keep extra batteries on hand to avoid being left in the dark during critical moments.

3. Set Appointments at Familiar Locations

To reduce the risks associated with nighttime collections, it's a smart move to circle back to locations you've previously visited during daylight hours. Familiarity with the surroundings can significantly enhance your safety. You'll know the layout of the property, potential obstacles, and the best routes in and out, making it easier to handle collections efficiently and securely.

4. Ensure Spectrum Magnets are Visible

Your vehicle plays a vital role in your safety as a field collections representative. Ensure that it's appropriately marked with Spectrum magnets provided by management. This not only establishes your legitimacy but also makes your vehicle easily identifiable. It's crucial for your customers to recognize your presence, especially during the evening hours.



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Employees **OF THE MONTH** NOVEMBER 2023

NYC- JERRY NOVAS - NY



Congratulations to our first employee of the month in NYC, Jerry Novas. Jerry has been with us since 2019, striving from day one to become one of the top techs in NYC and now, across all the markets as well. Jerry is an example to his fellow techs. He always excels in getting saves and equipment. We are very proud to have Jerry as part of the NYC team. Thank you, Jerry, keep up the great work!

~ Kenneth Mendoza, GM

EAST - JOHN DELANEY - NY



John has been a stable force for more than a decade. John is everything you could dream up if we could build techs from scratch. I am grateful that he is on the team.

~ Mark Dodd, GM

FL - MIKE ELLIOTT - FL



Congratulations Mike! Three in a row. Thank you for being a solid team player and a hard worker who is always willing to lend a helping hand to his teammates and management when needed. Keep up the great work.

~Chris Mills, GM

CALL CENTER - JAHADA HALL - FL



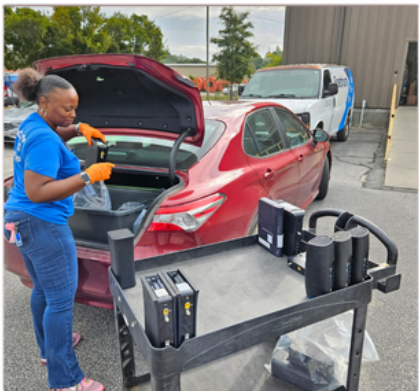
Jahada is our 3rd month in a row is our top producer, she continues to work hard and continues to develop every month. Glad to have her on our team. Congratulations Jahada!!

~ Steve Dilly, GM.



Top Posts

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Happy Thanksgiving

