

Makotek News

MAKOTEK EMPLOYEE NEWSLETTER

JUNE 2022



Have something important to share? Email us photos, announcements, etc. and we will feature it on social media! Email us at recruiting@makotek.net

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Manager's Column

MAINTAIN A POSITIVE ATTITUDE AT WORK TO BUILD ON SUCCESS

Scott Smith - Columbus, OH GM

Even when you like your job, there are times when things become negative. You may get bogged down by a difficult customer or feel a lack of productivity. How can we get through these times? **Adjust your attitude!** Having a positive attitude means being optimistic about situations, interactions, and yourself. People with positive attitudes remain hopeful and see the best even in difficult situations.

Be ready for your Makotek work day - "He who fails to plan, plans to fail."

- Take pride in your appearance – be properly and neatly uniformed including your ID badge.
- Work your assigned schedule.
- Start out strong with your plan on what to accomplish for the day.
- Create a routine and do the basics – set your goals to average 5-8 stops per hour.
- Use the filters to help you organize your day.
- Maximize your stops by working your zip code and running everything. Remember to work geographically smart!
- Remember we're here to help the customer.
- Don't pre-judge a work order – you may be surprised. Expect to get a payment or pick up equipment.
- Assume responsibility and choose your response.
- Decide your reaction to known problems ahead of time.
- Build up your teammates to help them have a positive day.



Tips for a positive attitude

- Smile more.
- Breathe deeply.
- Keep a list of all the good things to be grateful for.
- Use positive language.
- Be thankful for your co-workers.
- Be nice to other people.
- Listen to others.
- Be thankful for your time off and appreciate the earnings from your work to enjoy something special!
- Make a difference in someone's life.

“*If we think about challenges as opportunities to learn, we will always be focused on looking at things from a glass half-full perspective.*”

Tim Weiderhoft, CEO of Wow Wow Hawaiian Lemonades

Employees **OF THE MONTH** MAY 2022



MIDWEST - RUVIM PALKHOUSKI - ERIE, PA

Ruvim Palkhouski is back on top again! This is no surprise to us as Ruvim's ability to close jobs with payments and equipment consistently is one for all to follow. He takes pride in his job and is always pushing for maximum results throughout every week. He continues to impress us in setting goals each week and beating them. Keep up the great work, Ruvim!

~ Tim Dodd, GM



EAST - LAYTOYA MCCORMICK - FAYETTEVILLE, NC

Laytoya shows up every week and delivers outstanding production even in the face of unimaginable challenges. Her personality brightens the room during turn-in, and she rarely makes an error. Laytoya never backs down from an opportunity to train new hires, and she makes Makotek a better place to work. Keep up the great work, Laytoya!

~Tim Faircloth, GM



FL & NYC - ELISON MOLINA - FL

Congrats Elison! This was a great month for you - let's string a few of them together! You are a huge part of our team, and we can't wait to see you continue to knock it out of the park.

~Donnie Berry, GM



CALL CENTER - JAHADA HALL - LONGWOOD, FL

Jahada is still fairly new to our team, and this makes the second time she has made it to the top in the past three months.

Jahada is a super hard worker and continues to excel each week. Congratulations, Jahada!

~ Steve Dilly, GM.

SYSTEM OF THE MONTH



Florida

MAY 2022

Congratulations! What else can we say about our Florida team? This team is nearly untouchable after 11 months in a row. Let's see who can try and knock them off of this pedestal. Keep it up, Florida!

~Donnie Berry, GM

The rankings include all techs with a ranking based on a combination of saves, money collected, disconnects, equipment recovered, and hours worked. Awards go to the Top Tech, in each of three regions. For being the winners, they will receive a Polo shirt, a Daypack, an Award Certificate, and an AmEx gift card. Please let your managers know if you have any feedback to improve future rankings. The standard has been set and everyone can look forward to new challengers next month.



Top Posts

FROM MAKOTEK SOCIAL MEDIA



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Send your photos to recruiting@makotek.net to be featured!

How to make a

HURRICANE EMERGENCY KIT



June 1 is the first day of the Atlantic hurricane season!



Lots of
water



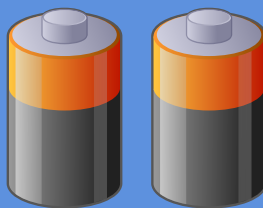
Nonperishable
food



Flashlight



First aid kit



Extra
batteries



Cash

<https://www.ready.gov/kit>